

ARIZONA CORPORATION COMMIS



OCT 15 2012

DOCKETED BY

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion

No. 2012

- 106381

Date: 10/12/2012 Corporation Commission Arizona Corporation Commission

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Ladell

Helendeck

Home: (000) 000-0000

Account Name:

Ladell Helendeck & Max Hughes

Work: (000) 000-0000

Street: City:

n/a

CBR:

Oity.

Yuma AZ

State:

Zip: 00000

is:

Utility Company.

Far West Water & Sewer, Inc.

Division:

Water

Contact Name:

Contact Phone

Nature of Complaint:

Caller is opposed to the 180% rate increase that Far West is asking for. She states that they are on a fixed income and are not getting an increases in their income. Consumer also does not understand why the hearings are being held in Phoenix. A lot of the people will not be able to attend the hearing. *End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. WS-03478A-12-0307. closed *End of Comments*

Date Completed: 10/12/2012

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